





### **Mob4App Toolkit for Companies**

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### Introduction

**Apprentices** benefit from international mobility since it allows them to learn new professional and technical skills, develop independence, and improve their foreign language skills.

Cultural exchange encourages creativity strengthens a **company**'s skill base, and attract foreign talent, which benefits the enterprises involved.

Despite the positive effects of VET mobility on apprentices' professional, personal, and social skills, as well as broad benefits for businesses, figures from the Erasmus+ National Agencies evaluations show that only a small number of apprentices have participated in mobility experiences in other EU countries in recent years.

Furthermore, many companies and schools that serve as sending sending organizations (VET), as well as EU hosting organizations, do not know how to support young apprentices prior to, during, and after their mobility experience.

As a result, the **Mob4App's Toolkit for companies and apprentices** fills a gap in the sector by providing a practical tool for Companies (SMEs) and Apprentices that will provide key information, guidance and practical tools useful to support them in applying and managing long-term mobility. This **Toolkit** is the second product of MOB4APP project, co-financed by the European Commission under the Erasmus+ programme, KA202 – Strategic Partnerships -Development of Innovation for VET sector.

Prior to the development of this Intellectual Output, surveys have been run by all the partners' countries (Italy, Netherlands, Germany, Spain, Poland and Belgium). We collected more than 60 responses from SMEs and more than 40 from VET Professionals from June 2021 till September 2021.

Thanks to those surveys, we were able to gain enough knowledge regarding the guidance and support needed in order to implement longterm apprenticeship mobility from their perspective.

In the following section, you'll find an overview about the structure and the notions available in this toolkit.

After the testing phase, a final version of this document will be finalized and published.

# FOCUS ON COMPANIES (SMEs)

### **Table of contents**

#### The focus of this document is on **companies (SMEs)**

This is **part II** of the Mob4app Digital Toolkit.

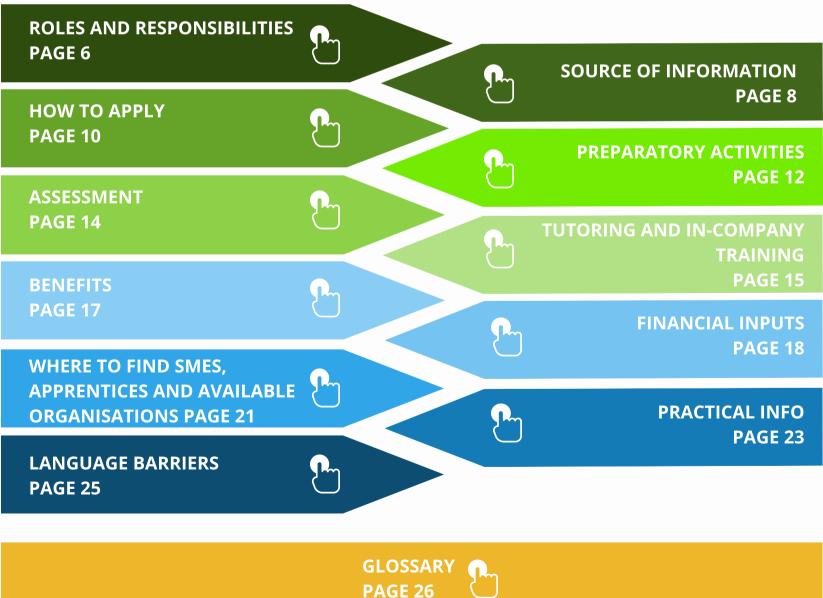
- **Part I** is dedicated to the legal framework in your country and in Europe regarding long-term mobilities for apprentenceship and contractual rules.
- Part II I has the same contents and sections as this document but with a focus on the apprentices and VET students.

Below, you can find the table of contents of this document. Each section is clickable. You can either follow the path in the order or just read the chapter you are interested in.

To facilitate the readability of the document, each chapter is divided in the same way:

- Introduction
- Aim
- Description
- Websites
- **Relevat Article** ۲
- Tips ۲

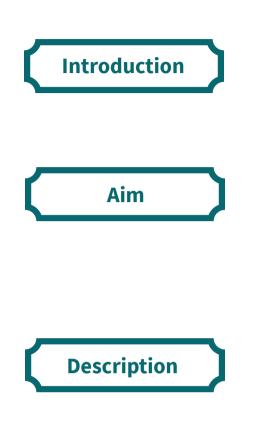
At the end, you can find the glossary that contains all the important key words used in this toolkit.



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### **Roles and Responsibilities**

Understanding how the roles and responsibilities are distributed amongst the parties involved in long-term mobility abroad in the VET sector – focus on SMEs



This chapter provides information on the role of an SME regarding long-term mobility in the VET sector as a hosting company.

This section also describes the responsibilities that this choice entails.

It will also provide a general overview of the other parties involved, including the role of intermediary agencies.

This chapter's main goals are:

- To understand the role of a hosting company
- To understand the responsibilities behind it
- To learn more about and to understand the actions of all the parties involved

- To understand what an intermediary agency does and how it interacts with the other parties

When talking about long-term mobility opportunities abroad for apprentices, we first need to identify all the parties involved (or potentially involved):

- Apprentice

An individual student or an employee who is willing to participate in a mobility opportunity abroad for training and work experience.

This role is a central part of the exchange

- Sending Organisation

The organisation, public or private, to which a learner/staff members undertaking the long-term mobility opportunity belong. In the context under analysis, it includes vocational institutions or VET centres, public or private, which have a strong connection to the apprentice participating in the mobility opportunity.

- Hosting Organisation

In the VET context, this is often a private company located abroad where participants in the mobility opportunity experience an apprenticeship.

- Intermediary Agency

These organisations, which are often specialist training or mobility agencies, are the intermediary between the sending and the hosting organisations and are able to provide significant support in the preparation and supervision of the mobility opportunity abroad

- Funding Organisation (external to the project consortium)

This is the public entity or private organisation which funds the mobility programme, either through a grant or an individual scholarship. The European Commission is the most common provider of funding (see the chapter on financial inputs).

The responsibilities that come with a mobility opportunity abroad are shared among the various involved parties across the three phases that define the long-term mobility opportunity abroad: before the apprentice's departure, during their stay, after their stay.

The Sending Organisation, knowing the apprentices much better, will be able to select the most suitable person for the hosting companies available, and will be able to identify the learning outcomes and support apprentices, especially during the "before departure phase".

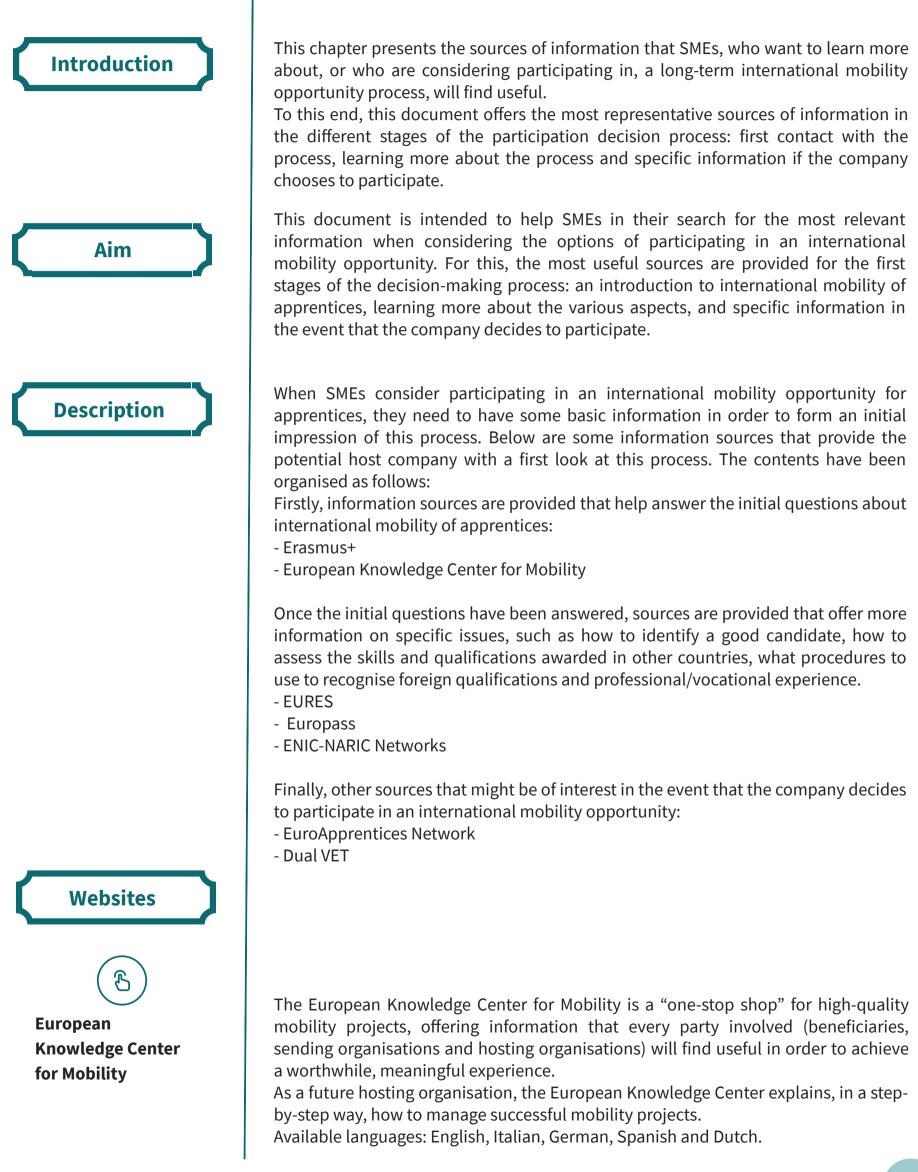
### **Roles and Responsibilities**

Understanding how the roles and responsibilities are distributed amongst the parties involved in long-term mobility abroad in the VET sector – focus on SMEs



## Source of Information

Useful information sources for SMEs who want to learn more about the long-term international mobility opportunity process for apprentices.



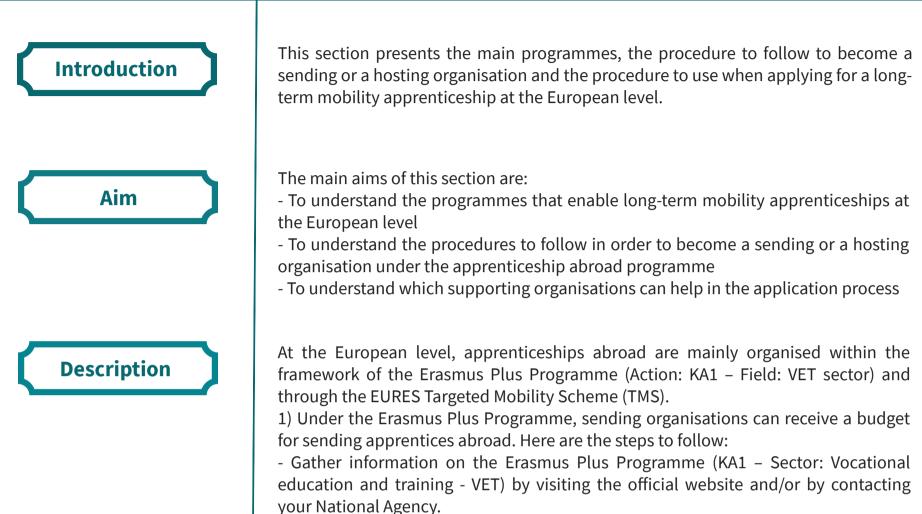
## Source of Information

Useful information sources for SMEs who want to learn more about the long-term international mobility opportunity process for apprentices.

The objective of the Dual VET project is to implement a real transfer of experienced knowledge on dual training systems from experienced Germans and Austrians to their counterparts in Spain and Portugal who are focused on training company trainers on transversal skills and competences. Workers, who will become the educators and trainers of the future apprentices and trainees, need to learn to teach and need to be trained on communicative, methodological and personal skills. Available languages: English, German, Portuguese, Spanish.
Erasmus+ is a EU programme for education, training, youth and sport. Erasmus+ has opportunities for people as well as organisations from all over the world.
EURES is a European cooperation network of employment services, designed to facilitate the free movement of workers.
Gateaway to recognition of academic and professional qualifications.
EAN is a network of apprentices at European level, established in 2017 to make sure that the voice of young apprentices is heard in discussions related to VET, in particular for apprenticeships.
<ul> <li><u>- The Mobility Process – Checklist and considerations</u></li> <li><u>- The European qualifications framework for lifelong learning (EQF)</u></li> <li><u>- Successful stories</u></li> <li><u>- Dual VET system: Transfer of successful structures and guidance for implementing the dual VET system. Transfer of successful structures and guidance for implementing the dual VET system. Transfer of successful structures and guidance for implementing the dual VET system.</u></li> </ul>
<u>dual VET system. Training company trainers</u>

### How to Apply For

Tools and resources to understand the main programmes and the procedure to use when applying for a long-term mobility apprenticeship at the European level



- Apply for a mobility project by yourself. If you want to apply by yourself, you should first register your organisation and get an EU Login account. Then you can apply for funding in two ways:

- Short-term projects: applicant organisations can organise various mobility activities over a period of six to eighteen months. Short-term projects are the best choice for organisations experiencing Erasmus+ for the first time, or for those organisations that wish to organise just a limited number of activities.

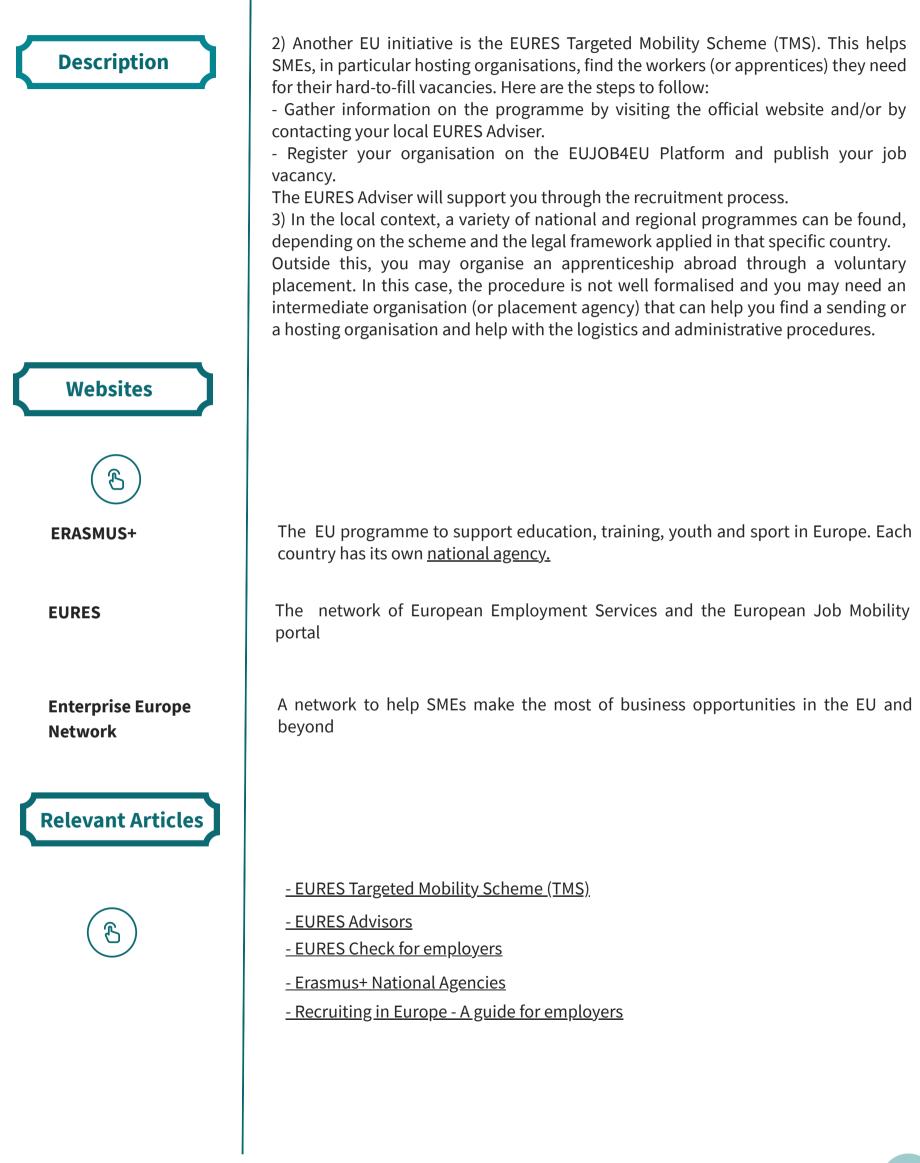
- Accredited projects: only open to organisations holding an Erasmus accreditation in the field of vocational education and training. This special funding strand allows accredited organisations to receive funding regularly for mobility activities that contribute to the gradual implementation of their Erasmus Plan.

- Apply for a mobility project on behalf of an organisation: you can join an existing Erasmus+ mobility consortium led by an accredited consortium coordinator in your country that is accepting new members into their consortium.

Under the Erasmus Plus Programme, hosting organisations need not submit a mobility project. You need to contact an intermediate organisation or a placement agency in your country and provide your availability to host apprentices. This is a valuable experience and a good way to learn more about the Programme before applying by yourself.

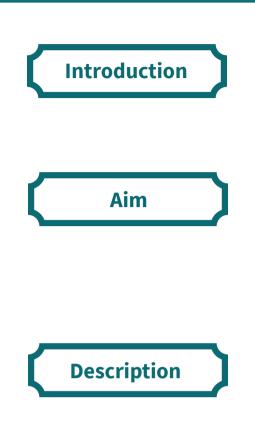
## How to Apply For

Tools and resources to understand the main programmes and the procedure to use when applying for a long-term mobility apprenticeship at the European level



### **Preparatory Activities**

Preparatory activities connected to long-term mobility of apprentices- focus on SMEs



This chapter is intended for SMEs and provides an overview of the preparatory activities connected to the arrival at a new SME of one or more apprentices for a long-term mobility opportunity.

The main aims are:

- $\cdot$  To provide a general overview of the "before" phase of a long-term mobility opportunity
- $\cdot$  To provide the tools to gather and provide the necessary information
- To provide a series of steps to take in order to begin a successful apprenticeship

Preparing a series of preparatory activities is mainly done by the sending organisation or an intermediary agency (if there is one).

The sending organisation will select the participants, organise agreements with parties, prepare the apprentices, make the practical arrangements and provide any linguistic support.

Email and sharing tools, like Google Drive/Dropbox, are ideal in order to stay in contact with the sending organisation when reviewing candidate applications. Since you are hosting someone from a different country, who may know little to nothing regarding the living situation, prepare a country information kit in PowerPoint or Prezi that can be shared directly with participants or made available through the coordinator.

It is crucial that all parties establish, from the outset, a clear and understandable language and a transparent relationship based on trust and dialogue. The parties will need to draw up and agree with sending and hosting organisations (SMEs), together with the apprentice, a clear plan that establishes the objectives of the mobility opportunity, the expected outcomes, the learning goals and a series of assessment procedures (the learning agreement).

SMEs should provide a tutor who can ease the apprentice's transition from their homeland to the new living and working situation.

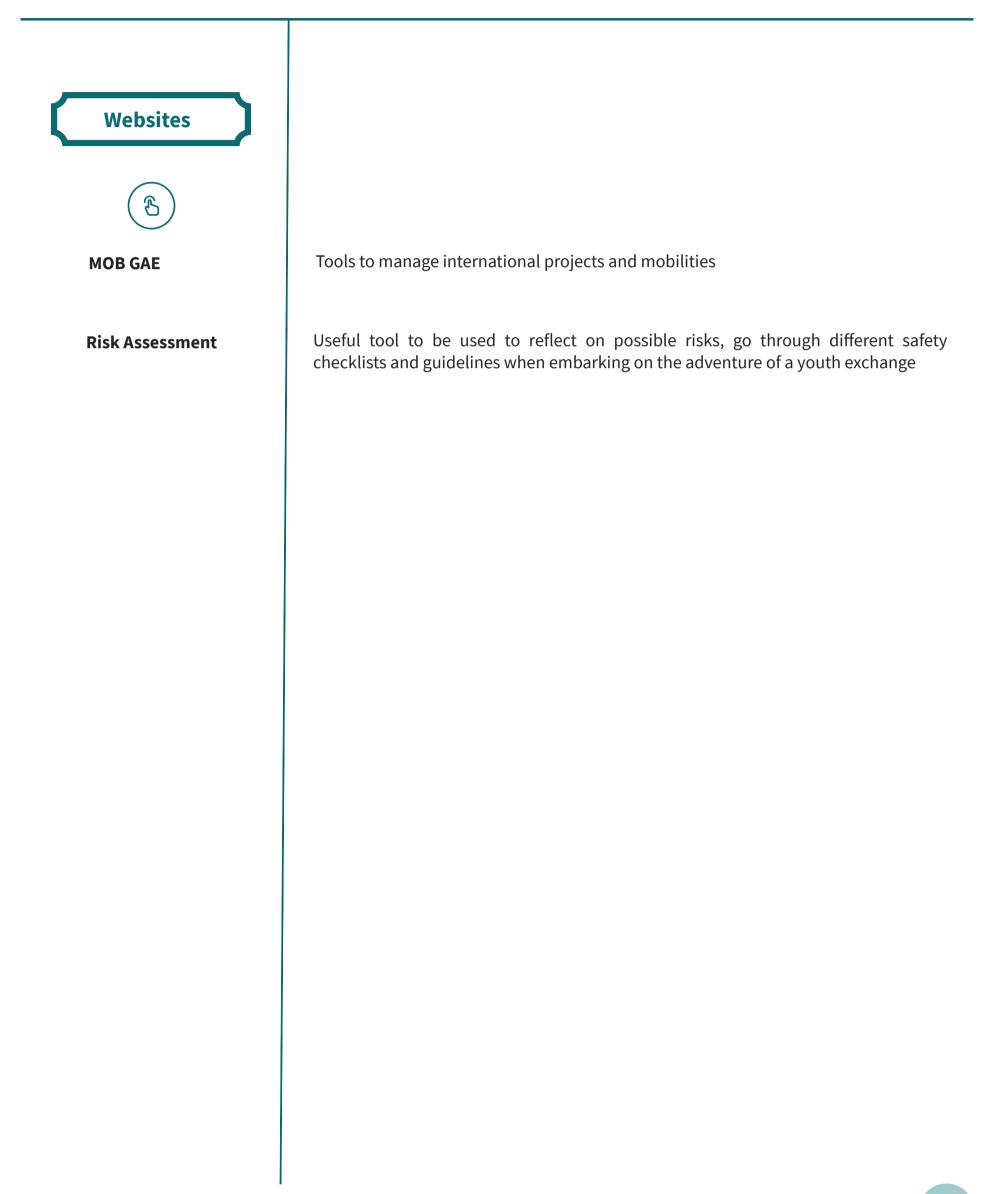
The tutor should be available and committed to the success of the mobility opportunity.

To summarise, the steps to be taken are:

- Make contact with the sending organisation and/or the intermediary
- Make contact with the potential apprentice
- Agree on a sharing tool to connect the parties
- Identify a specific tutor
- Discuss the risk assessment plan
- Draw up and sign the learning agreement and contracts
- Make contact with the apprentice regarding their arrival
- Introduce the apprentice into the SME

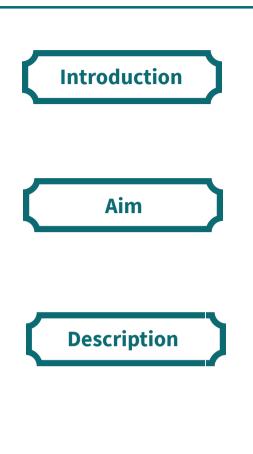
# **Preparatory Activities**

Preparatory activities connected to long-term mobility of apprentices- focus on SMEs



### Assessment

The assessment of the long-term mobility opportunity for an apprenticeship abroad - focus on SMEs



Websites

**Skills Portfolio** 

**R.APP** 

In this chapter, we want to offer tools and actions to help SMEs assess whether an apprenticeship abroad is working, how it is progressing and to suggest corrections if needed.

The main goals are:

- To understand the meaning and importance of assessing a long-term mobility opportunity abroad

- To give tutors and SMEs the specific tools to make such an assessment

SMEs are required to assess the apprenticeship during the long-term mobility opportunity abroad and immediately after it has ended.

Initially, the sending organisation, together with the apprentice, do a preassessment of the apprentice's language level and knowledge.

The learning agreement, signed by all parties, starts with the apprentice's initial skills and will require an assessment of the apprentice's progress which is beneficial for both the apprentice and the SME.

The SME is required to assign the apprentice a tutor and this person will play an important role in the apprentice's experience.

Indeed, tutors regularly assess apprentices to ensure the learning process is being followed so that apprentices are able to increase their knowledge, as defined by the learning agreement, and to gain a committed assessment, certification and recognition of the skills that will benefit them after the end of the apprenticeship.

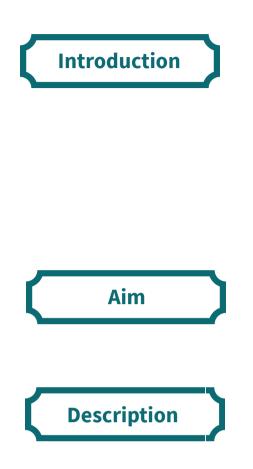
It is important for the tutor to meet apprentices regularly and to define specific moments for bilateral assessments. The assessment process is significant for the individual, since it leads to some form of recognition of his/her achievements and can be very empowering and stimulating for further development.

This document has been developed to assess the skills someone already has, to choose which skills to acquire and to check the progress of acquiring those new skills.

Project that develops useful modules for the implementation and assessment of LTMA. Annex 10,11,12,13, 14

### **Tutoring and in-company training**

The company tutor as a cornerstone in the long-term mobility opportunity



Tutoring is a broad concept and, as such, it could be understood in different ways. Sometimes it can even be mixed with mentoring or coaching, depending on the perspective or the linguistic nuances.

Going back to its linguistic roots, the word "tutor" comes from Latin and means guardian and protector. In practice it could mean informal support and help, often but not only, in an educational context.

The common thread is that the tutor is a key figure in the long-term mobility opportunity and involves a technical and a human aspect to be taken into consideration.

The aim is to provide host companies with specific information about the role of the company tutor as part of the long-term mobility opportunity, both in terms of a central actor in the mobility opportunity and in terms of engagement in the procedure.

The company tutor is someone with specific job-related skills and a vocation/commitment to training. They are in charge of the intern's development, in terms of both technical and professional aspects. That is why the company tutor needs to have the expertise at work but also an aptitude for teaching.

Some important features of the company tutor include:

- Professional knowledge in order to monitor the trainee's work and to be able to teach new skills;

- Dedication to the role: they should be willing to transfer their knowledge in terms of technical skills and behaviour within the company and with supervisors, to set an example for the trainee, to involve the student in the social life of the company;

- Motivation: they should be patient with the trainee, available to give additional explanations, feedback and support;

The role of the company tutor is, therefore, crucial to the success of the long-term mobility opportunity: company tutors are strategic when it comes to welcoming the trainee in the company and in the trainee's subsequent integration into the company; they are the ones who provide direct feedback about the acquired technical knowledge and soft skills; their assessment can be a turning point in the trainee's career path and they can be a model for the trainee.

The company tutor's involvement in the long-term mobility opportunity is as follows:

#### **Pre-Mobility:**

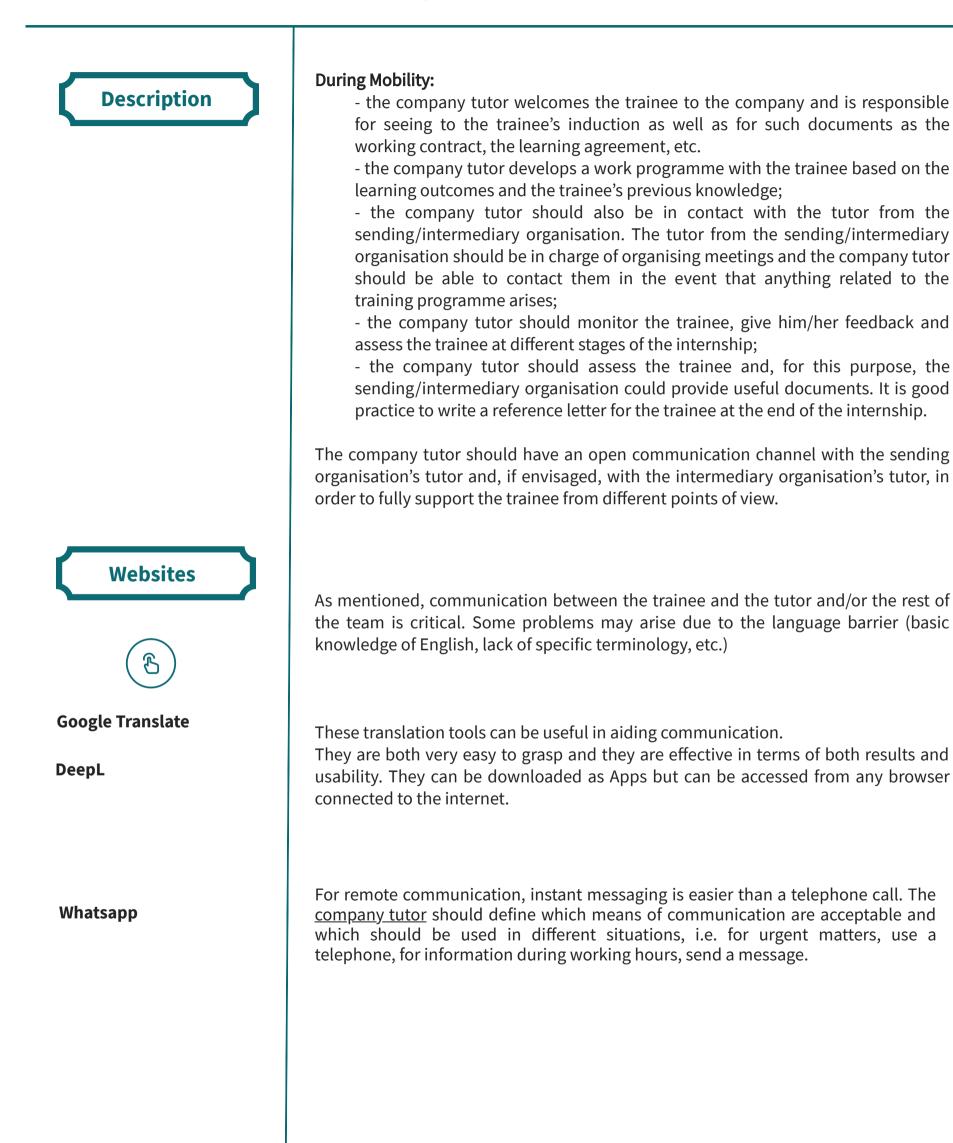
- The sending organisation should involve the company tutor in selecting the future trainee

- Company tutors can be contacted by the sending organisation to ask that the Mobility documents, such as the Learning Agreement and Quality Commitment, be signed.

Neither action is mandatory and the involvement of the company tutor can be done later, in the actual Mobility Phase.

### **Tutoring and in-company training**

The company tutor as a cornerstone in the long-term mobility opportunity



### Benefits

#### Opportunities offered by a long-term apprentice opportunity abroad for the SME

This chapter addresses the opportunities offered by a long-term apprentice Introduction opportunity abroad. Apprentices and long-term placements are an important part of employee development, where, during the trip, they acquire new knowledge, skills and competencies. Despite the numerous benefits of this type of practice, a small number of employees and employers decide to invest in such opportunities in the workplace. As far as the benefits of long-term apprentices are concerned, there are 3 levels where positive experiences happen: a) Benefits to the departing employee; b) Benefits to the company receiving workers; c) Benefits to the company sending a worker on a long-term apprentice opportunity. This chapter discusses the benefits that arise for all groups of recipients. This chapter highlights the positive aspects of a long-term apprentice opportunity Aim abroad. Learning about the range of benefits for the individual employee, the host company and the company investing in this type of travel allows for a holistic view of apprentices abroad and fosters promotion. This chapter explains the value of work placements abroad at various levels. This chapter discusses the benefits for the company that hosts workers. In addition Description to the individual benefits for the worker going on a placement, attention should also be paid to the gains that the host company may experience. The company welcoming employees from other countries has the opportunity to realistically promote its activities, to actively engage in corporate social responsibility and to acquire potential international partners for cooperation. An employee from another country who is accepted for a long-term apprentice opportunity, brings knowledge and practices from his/her home company, which may have a positive impact on the activities of the host company. International relationships and contacts could also be significant, which, under globalisation, might allow companies to enter new markets, to create a network of cooperation and to exchange good practices.

The second aspect in this chapter is to discuss the benefits for the company that sends an employee to a long-term apprentice opportunity. Companies whose employees participate in long-term apprentice opportunities abroad have a real impact on the development of their staff, create an environment conducive to the development of lifelong learning, and gain better qualified employees who are more adaptable to change. The company that creates opportunities for travel motivates its employees to take up the challenges associated with the trip and becomes, for staff, not only a place to work but also a space for self-improvement and selfdevelopment. Companies which invest in staff development also become places where potentially better trained people want to work. Nowadays, the labour market not only places demands on employees but also on employers, who must strive to attract the best candidates who are increasingly aware of their rights and opportunities related to improving their skills and competencies.

The numerous benefits of a long-term apprentice opportunity lead us to conclude that such trips greatly facilitate the individual development of employees and contribute to progress at various levels, both in home and host companies.

### **Financial inputs**

International mobility of apprentices: main sources of funding and support available for SMEs and search tools to find these financial inputs

Introduction	If your company is considering participating in a long-term apprenticeship mobility opportunity, it is important that you understand the available financial inputs. There are a number of grants available to support your business in taking on an apprentice. The European Commission makes direct financial contributions in the form of grants in support of projects or organisations which further the interests of the EU and/or contribute to implementing an EU programme or policy. Interested parties can apply by responding to calls for proposals. A comprehensive list of them is given in this chapter.
Aim	The main goal of this chapter is for the reader to understand the current, main financial inputs for companies that participate in long-term mobility of apprentices.
Description	In general terms, this section outlines the funds available for companies that participate in the international mobility of apprentices, and the current instruments for companies to search for them.
	<ul> <li>For this, firstly, two financing search tools are presented:</li> <li>Funding opportunities: Which gives closing dates and more information about EU funding opportunities for education and training.</li> <li>Eurodesk Opportunity Finder: Which provides information about funding to support youth projects, youth work and youth information from the EU such as Erasmus+, or Europe for Citizens calls for proposals and from private foundations.</li> </ul>
	<ul> <li>Secondly, the list of specific funding instruments that could promote the development of international mobility projects is provided: <ul> <li>Erasmus+: Offers funding possibilities for individuals and organisations.</li> <li>The European Social Fund: Supports setting up or improving apprenticeship schemes, though not for every EU Member State. Legal entities within the EU and associated countries can participate.</li> <li>Horizon Europe: this is the EU's key funding programme for research and innovation.</li> <li>EURES axis of EaSI: Offers funding possibilities for individuals and organisations</li> <li>European Investment Bank: Provides loan support to the private sector under different initiatives.</li> </ul> </li> </ul>
Websites	Where to look for financial inputs: funding search tools
<b>European</b> Commission	The EU offers a wide range of funding opportunities for education and training. You can find closing dates and more information about it here. Available languages: English, Bulgarian, Croatian, Czech, Danish, Dutch, Estonian, Finnish, French, German, Greek, Hungarian, Irish, Italian, Latvian, Lithuanian, Maltese, Polish, Portuguese, Romanian, Slovak, Slovenian, Spanish, Swedish.

## **Financial inputs**

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International mobility of apprentices: main sources of funding and support available for SMEs and search tools to find these financial inputs

WebsitesEurodesk Opportunity Finder	<ul> <li>This provides information on the following offers:</li> <li>Learning: programmes, funds and scholarships to learn and study abroad</li> <li>Volunteering: programmes, funds and projects for volunteering abroad</li> <li>Internships: paid internships and traineeships at international and EU institutions such as the World Bank, the EU, the Court of Justice, the UN, etc.</li> <li>Participating: Open calls for participation in consultations, competitions, awards, prizes and games</li> <li>Grants: funding to support youth projects, youth work and youth information from the EU such as Erasmus+, Horizon 2020 or Europe for Citizens calls for proposals and from private foundations</li> </ul>
	Specific funding sources
Erasmus+	The information can be found here
ESF	
Horizon Europe	Horizon Europe is the EU's key funding programme for research and innovation. This funding instrument does not specifically focus on the key activities of education, training and apprenticeship; yet they could be part of an integrated project. Available languages: English, Bulgarian, Croatian, Czech, Danish, Dutch, Estonian, Finnish, French, German, Greek, Hungarian, Irish, Italian, Latvian, Lithuanian, Maltese, Polish, Portuguese, Romanian, Slovak, Slovenian, Spanish, Swedish.
EURES axis of EaSI	The aim of this axis is to strengthen EURES, a European job mobility network that provides information, guidance and recruitment/placement services to employers, jobseekers and any person wishing to take advantage of freedom of movement for workers. Available languages: English, Bulgarian, Croatian, Czech, Danish, Dutch, Estonian, Finnish, French, German, Greek, Hungarian, Irish, Italian, Latvian, Lithuanian, Maltese, Polish, Portuguese, Romanian, Slovak, Slovenian, Spanish, Swedish.
European Investment Bank	The European Investment Bank can provide loan support to the public and private sectors under initiatives such as the Investing for Youth programme. Available languages: English, French, German

# **Financial inputs**

International mobility of apprentices: main sources of funding and support available for SMEs and search tools to find these financial inputs

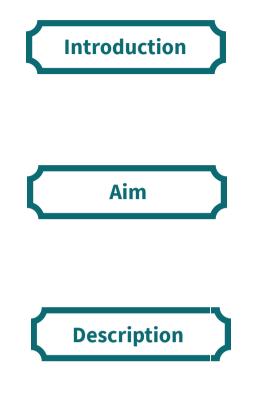


proposals.

Most EU funding involves collaboration between organisations from different countries. There are various search services for partners that can help you find organisations wanting to participate in proposals, or publish your own collaboration

# Where to find SMEs, apprentices and available organisations

Useful platforms for SMEs to understand where to find apprentices available for a long-term mobility opportunity



This chapter presents useful information about some platforms. These platforms are useful for SMEs that want to collaborate with other organisations or that want to find apprentices who are thinking of participating in a long-term mobility opportunity. Tools providing services to jobseekers and employers, especially SMEs, make it easier to search for apprenticeships.

Finding apprenticeships, especially in other EU countries, is not such an easy task. This difficulty is exacerbated by the SMEs' search for people with skills that match their business.

This document describes the platforms used by SMEs to help them find apprentices who are willing to participate in a long-term mobility opportunity.

From a practical point of view, searching for a job on the web is not an easy task, even for those who are experienced in using the IT tools available online.

The basis of a successful job search depends on the information supplied by providers.

Both in the European and the national contexts, there are tools that can be used to find which SMEs have open apprenticeships.

In order to facilitate matching supply with demand, the European Union has decided to set up a dedicated job mobility portal, **EURES.** 

The solution is to provide services to employers, including SMEs, who are interested in acquiring new professional resources, making use of the principle of free movement of people within the EU. Specifically, the portal provides three types of service:

- Information
- Consultancy

- Matching supply and demand for collaboration/recruitment purposes.

EURES activities are based on the work of a network of consultants who are able to sound out the market and provide information on open positions, the needs of employers and professionals looking for jobs. This service is also essential for apprenticeships.

However, finding workers from other European countries or SMEs can be a difficult task if it has not been done before, especially when the aim is to promote the long-term mobility of apprenticeships. So how do you start? What should be considered? Who can provide help and support?

In EURES, there is a section dedicated to employers, including SMEs, who are looking to recruit new staff, including apprentices.

Another important platform is **EURES - Targeted Mobility Scheme (TMS)**. This is an initiative that promotes professional mobility in another EU country and in other countries too, such as Norway and Iceland.

EURES TMS offers EU employers, including SMEs, a range of dedicated services to find motivated, qualified workers, interns and apprentices.

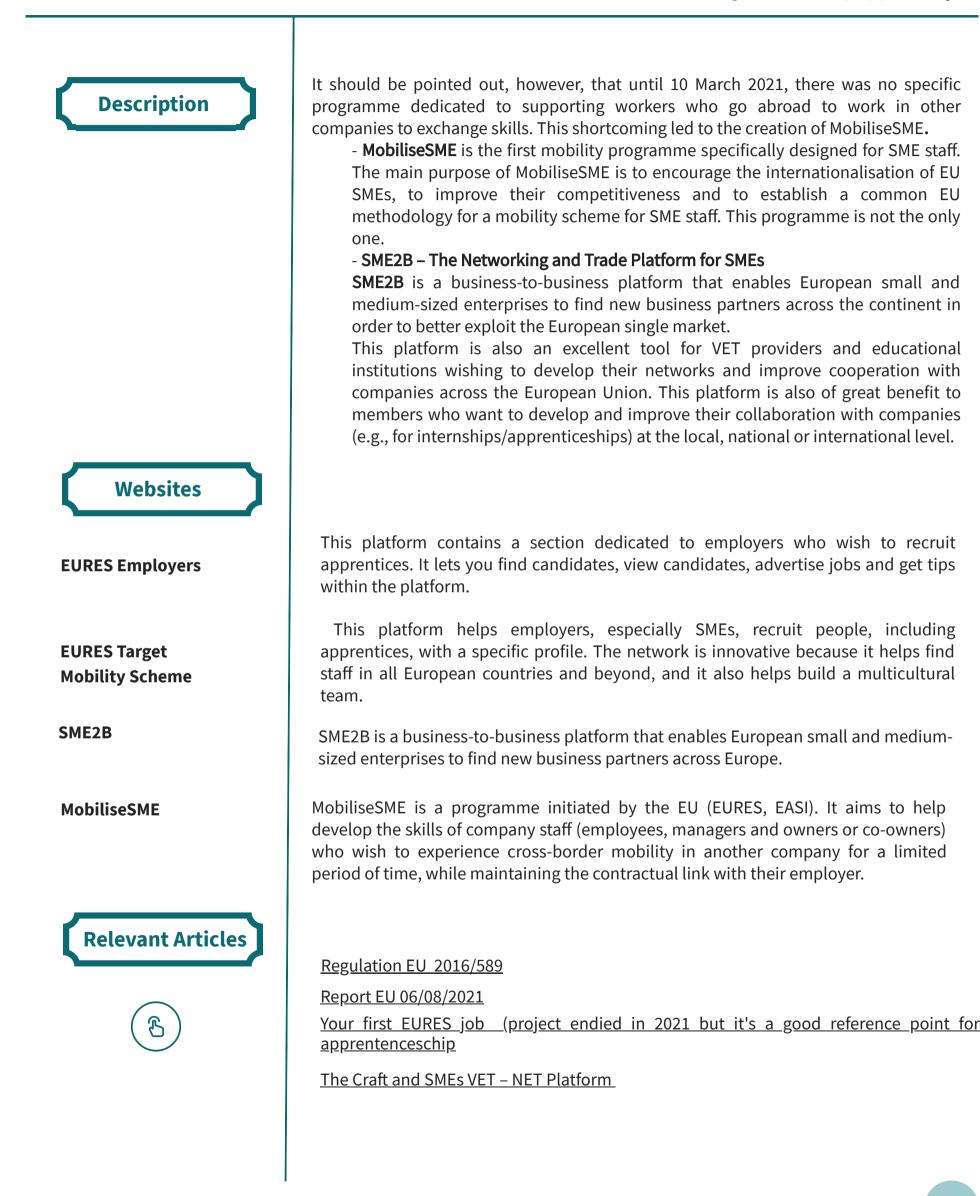
The project provides SMEs with financial support for training and services that are offered to new participants recruited into the project in order to contribute to the costs of an "integration programme".

The training programme must be started during the first 3 weeks of the employee's/trainee's employment. There are no specific duration requirements but a realistic training plan needs to be offered in order to achieve a participant's expected learning outcomes. Financial support depends on the country in which the employer is based and on the complexity of the integration programme.

Over the years, the European Union has developed several programmes and initiatives to support the internal movement of workers and collaboration between enterprises, with a particular focus on SMEs.

# Where to find SMEs, apprentices and available organisations

Useful platforms for SMEs to understand where to find apprentices available for a long-term mobility opportunity



### **Practical Info**

#### Practical information for SMEs about the organisation of long-term mobility for apprentices



This chapter will focus on the practical information that a company should receive before, during and after the mobility period of the apprentice(s) they agreed to host. Specifically, SMEs will receive an overview of the various documents they will need to stamp and sign, information about the most common insurance policies the students are provided with, as well as other general practical aspects that are crucial for a smooth progression of the apprenticeship/mobility period.

It is important to specify that the majority of mobility projects in the VET sector in Europe is funded by the European programme Erasmus +.

The aim is to provide host companies with specific information on the main steps to follow when hosting an apprentice from abroad for a period of time longer than three months. The idea is to give them a clear overview of which documents, which insurance policies and which practicalities are needed. The goal is to make things as clear as possible so that lack of information can no longer be a barrier to long-term mobility in the VET sector.

Internships abroad are a great resource for both host companies and apprentices. Sometimes, companies think it might be too challenging for them to take on an apprentice from abroad and one of the main reasons behind that could be the lack of practical information

#### Before the apprentice's arrival in the company:

There are many ways to be part of an international experience: Either the company will be contacted directly by the VET/sending institution, by the apprentice him/herself or by an intermediary agency/work-experience provider that is in charge of organising the apprenticeship programme. The company itself, though, can actively initiate international mobility by contacting VET institutions in other countries or intermediary organisations. A good way to find contacts is to search for project partners, like VET schools, on online platforms like the <u>Erasmus Plus Projects</u> <u>Result Platform</u> or the websites of the <u>National Agencies in their country.</u>

To be able to choose the right candidate that meets the company's profile and needs, it is important to match the apprentice's professional background and his/her hard and soft skills. Language skills are also very important. Since most apprenticeships are carried out in the context of a specific learning curriculum, it should be clear to all participating parties which learning outcomes the apprentice should have after completing the

international experience. For this, it is highly recommended that work-placement and learning agreements be prepared between, at least, the apprentice and the hosting company. For more information about the documents involved, see the dedicated section below.

This initial selection phase can be organised by the sending or the intermediary organisation, but also by the hosting company as well. Once the company has agreed to take on the apprentice and has defined the training period with a start and end date, it should be decided internally who is going to be the apprentice's responsible tutor and what tasks will be assigned to the apprentice during his/her internship.

### Practical Info

#### Practical information for SMEs about the organisation of long-term mobility for apprentices



For the host company, this means they will not have to worry about paying for extra employee coverage.

European apprentices can use their European health card for any type of emergency. Additional coverage may or may not be present.

The type of insurance policy that will be provided can also vary depending on the length of the mobility period. If this period is long (more than 3 months), there may be additional policies needed compared to shorter mobility periods.

#### Travel and accomodation

Travel to the mobility destination is, in most cases, organised by the VET institution or the school, whereas accommodation is often provided by the intermediary organisation. Travel costs are mostly paid by the mobility funding programme as an allowance, depending on the travel distances. At the mobility destination, local public transportation services, like buses or metros, can be used. It is often cheaper to buy a weekly or monthly ticket rather than a one-day ticket each day. Some cities even have special discounts for apprentices.

As regards accommodation, apprentices usually stay in a hostel (for shorter stays) or in a flat or shared flat or with a host family. They are usually either provided with meals or they take care of themselves.

Also in this case, the type of accommodation will vary depending on the duration of the trainee's stay and the calculation of costs.

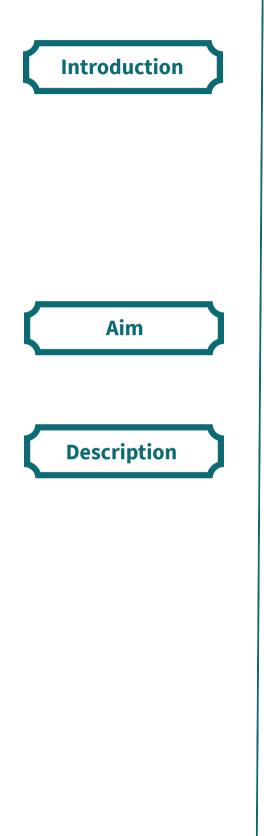
For long stays, there is also the possibility that students will have to look for a place to stay by themselves. In this case, the company might, on a voluntary basis, help the trainee with their search for suitable accommodation. Useful platforms for finding accommodation are local community housing groups on social media like Facebook or temporary housing listings on websites or in local newspapers.



A database with descriptions, results and contact information for all Erasmus+ Projects undertaken. Available in English.

### **Language Barriers**

Tools to overcome and help overcome the language barrier in VET mobility opportunities abroad



Websites



LOLS

Despite the numerous benefits of long-term apprentice opportunities, a small group of employees and employers decide to invest in this type of venture. The relatively low involvement by employees in apprentice opportunities abroad is due to a number of barriers and difficulties that we can consider both in individual and group terms. One of the most significant barriers discouraging employees from leaving is the language barrier, as a result of poor knowledge of the destination language. Especially the English language, which is, nowadays, required in many workplaces. This chapter focuses on the barriers - especially the language barrier - that discourage people from participating in long-term apprentice opportunities and on solutions that can help break down the language barrier in the workplace.

The aim of this chapter is to underline the importance of creating a friendly environment in which employees can improve their language skills. In doing so, the consequences of failing to do this will also be pointed out: the language barrier and thus the early abandonment of long-term apprentice opportunities abroad.

In order to reduce barriers to communication, employers should implement opportunities to improve language skills. One good solution is to offer free language courses and training, which will allow employees to practise.

The language barrier can also be eliminated by taking on foreign workers for internships. A company with English speakers creates the conditions for gradual "familiarisation" of its employees with a language other than their native one. The employer can also encourage employees to use freely available online courses (e.g. the Navoica platform) allowing people to work on language content and materials at their convenience. The employer can also create space for improving language skills by organising regular meetings with international guests. A useful tool to support the language skills of trainees could be preparing a dictionary of the most frequently used terms and phrases in the host country's language within the scope of the planned work placement. Such a "language phrasebook" will help in communications with professionals from the host institution in the initial phase of the apprenticeship.

Another suggestion is to use translation applications that are common and freely available for smartphones and that could be useful in everyday communication.

Overcoming the language barrier can also be started with short-term, pilot apprenticeships, during which the employee will gain self-confidence, overcome any initial fears and be encouraged to consider a long-term apprenticeship. Another good solution is to invite employees to participate in conferences or industry training, which are not always held outside the country and which require knowledge of a foreign language.

Online Linguistic Support (OLS) Provides linguistic support to all registered Erasmus+ users Available in every European language

# GLOSSARY

10

### A

Any participating organisation which submits a grant application.

#### Apprentice

Applicant

A person who works for another in order to learn a trade, someone who follows an apprenticeship learning scheme .

#### Apprenticeship

The period of time spent working as an apprentice. This is akin to job training that involves following and studying a master of the trade on the job instead of in school. Acombination of on-the-job training and related instruction in which apprentices learn the practical and theoretical aspects of a highly skilled vocation.

#### Assessment of learning outcomes

The process whereby the knowledge, skills and competences of an individual are appraised against predefined criteria (learning expectations, measurement of learning outcomes). Assessment is typically followed by certification and validation.

#### Beneficiary

В

When a project is approved for an Erasmus+ grant, the applicant organisation becomes a beneficiary by signing a contract with the National or Executive Agency that selected the project. If the application was made on behalf of other participating organisations, the partners may become co-beneficiaries of the grant.

#### Company's tutor

Someone with specific job-related skills and a vocation/commitment to training, someone who is in charge of the development of the intern, in terms of both technical and professional aspects.

#### Consortium

Two or more participating organisations which team up to prepare, implement and follow up a project or an activity within a project. A consortium may be national (i.e. involving organisations established in the same country) or international (involving participating organisations from different countries).

#### **Criterion/Criteria**

A standard or principle to judge, evaluate or select something. Company tutor

#### Employer

An employer is the person or organisation that you work for.

#### ECVET

European Credit System for Vocational Education and Training (ECVET) is a technical framework for the transfer, recognition and (where appropriate) accumulation of an individual's learning outcomes with a view to achieving a qualification.

### Ε

EQF

European Qualifications Framework (EQF): this is a translation tool that helps explain qualifications awarded in different countries and by different education and training systems, and helps compare them. Its eight levels are described in terms of knowledge, skills and competences.

#### Erasmus Pro

This is an initiative under the Erasmus+ Programme. This initiative included under Key Action 1 (learning mobility) aims to facilitate and promote 50,000 work placements of 3 to 12 months for VET learners and recent graduates between 2018 and 2020.

#### Eures

Set up in 1993, EURES is a cooperation network between the European Commission and the EEA's Public Employment Services (PES). Switzerland also cooperates in EURES. EURES helps workers and employers who wish to benefit from the right of free movement of workers within the EEA.

#### Europass

A standardised CV format, which allows the trainee to present his/her skills and the qualifications gained after the training period.

#### **Europass Library**

It is a free online space, linked to your Europass profile, where you can store files related to your career and studies.

#### **Europass Mobility**

It is a document which describes the skills you develop on a particular mobility experience.

#### **Europass Profile**

It is a tool that can be used by organisations – employers, volunteer organisations, recruiters, guidance practitioners, youth organisations, education and training institutions and more – as part of the support and services they offer to people.

#### Grants

G

Subsidies to support the individual's or the company's investment in education and training.

#### **Intermediary Organization**

This is an organisation active in the labour market or in the fields of education, training and youth work. Its role may be to share and facilitate the administrative procedures of the sending higher education institutions and to better match student profiles with the needs of enterprises in case of traineeships and to jointly prepare participants.

#### Intermediary's tutor

A person at the foreign destination who acts as a mediator between all the involved parties and helps the trainee locally

#### Learning Agreement

This is the document which defines the learning outcomes to be acquired during the mobility opportunity by the apprentice, agreeing the assessment procedures and how learning achievements will be documented, specifying the roles of the partners involved and under which conditions credits can be transferred (validation and recognition).

#### **Learning Outcome**

The set of knowledge, skills and competences an individual acquires and/or is able to demonstrate after successfully completing a learning process, either formal, non-formal or informal. These are statements of what a learner knows, understands and is able to do upon completing a learning process, which are defined in terms of knowledge, skills and competence.

#### Memorandum of Understanding

This specifies the terms of the partnership, the roles of the parties involved and the Learning Objectives. It details the conditions under which the identified learning outcomes from the trainee's course syllabus can be achieved, assessed, validated and potentially transferred.

#### Mentor

Μ

R

The experienced person, acting as a role model, guide or coach, who provides guidance and support to an apprentice.

#### **National Agency**

A body in charge of managing the implementation of the Programme at the national level in a Member State or in a third country associated with the Programme. One or more National Agencies may exist in any one country.

#### Organisation

An organisation is an entity — such as a company, an institution, or an association — comprising one or more people and having a particular purpose.

#### Platform

A piece of technology or software that connects users with other members of a community to create mutually beneficial opportunities.

#### **Quality Commitment**

This refers to the principles under the European Quality Charter for Mobility and defines each project participant's responsibilities, e.g. the sending institution, the hosting institution and the trainee.

#### **Receiving organisation (or hosting)**

It's the organization in charge of receiving students/staff from abroad and offering them a study/traineeship programme or a programme of training activities, or benefiting from a teaching activity.

#### **Receiving organisation's tutor**

Someone with specific job-related skills and a vocation/commitment to training, someone who is in charge of the development of the intern, in terms of both technical and professional aspects.

#### Recommendation

This is one of two forms of a non-binding EU act. The other form being opinions. Although recommendations do not have any legal consequences, they may offer guidance on the interpretation or content of EU law. **Regulations** 

A binding legislative act that must be applied, in its entirety, across the EU.

#### **Sending organization**

The VET organisation, school or another kind of institution at which the participant is studying or where he/she has recently finished studying. When the sending organisation is also the applicant, it assumes all project coordination and implementation tasks. In the case of a consortium, arrangements regarding selection, grant payments, preparation, monitoring and recognition related to the mobility period might vary as they can be shared among members.

#### Sending organisation's tutor

Sending organisation's tutor: a project coordinator or a teacher who brings together all the involved parties, handles mobility standards and criteria, and acts as general supervisor.

#### Skills

These are the abilities to apply knowledge and to use know-how to complete tasks and solve problems. In the context of the European Qualifications Framework, skills are described as cognitive (involving the use of logical, intuitive and creative thinking) or practical (involving manual dexterity and the use of methods, materials, tools and instruments).

#### SMEs

Small and medium-sized enterprises (SMEs) are non-subsidiary, independent firms which employ fewer than a given number of employees. This number varies by country. The most frequent upper limit designating an SME is 250 employees, as in the European Union. They are defined in the EU Recommendation 2003/361.

#### **Targeted mobility scheme**

The initiative to test innovative methods to implement intra-EU job mobility opportunities and tackle the needs of specific target groups, economic sectors, vocations and countries

#### Tutor

The person in charge when considering the personality, learning needs and preferences of the apprentice being tutored, to create a context or a process in which the apprentice ends up building his/her own knowledge and learning path.

R